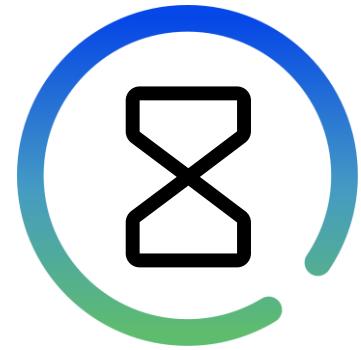




Aidapt



90% erwarten sofortige Antwort



+20% Kontaktvolumen



**Voice AI = 24/7 Lösung
... die funktionieren muss**

<60%



85%+



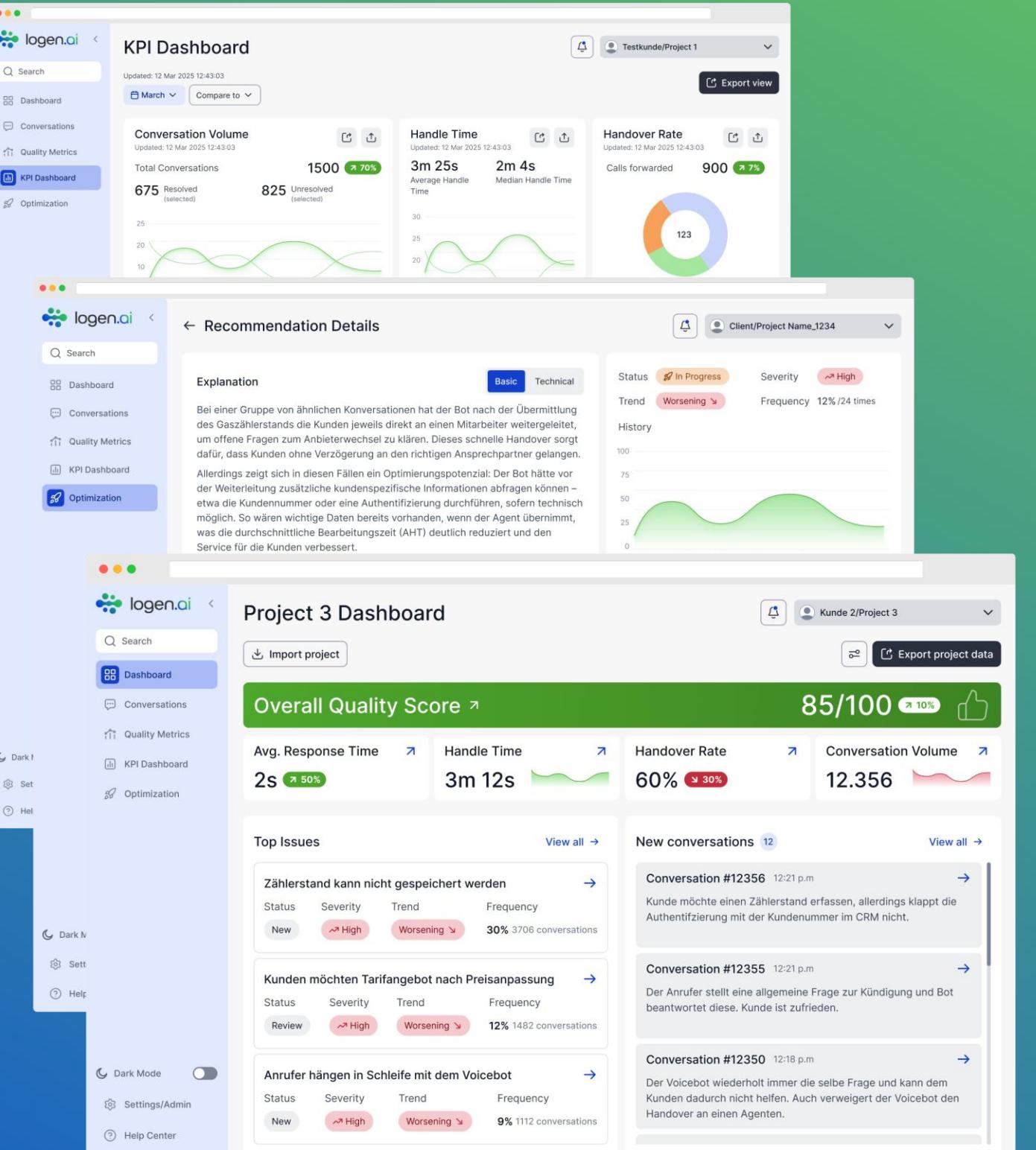
Warum brechen Kunden ab?



Wo sind Wissenslücken?



Was steigert die Automation?

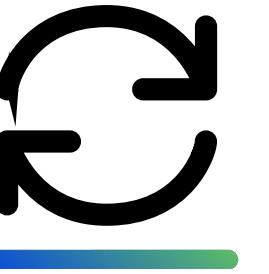


The dashboard displays key performance indicators such as:

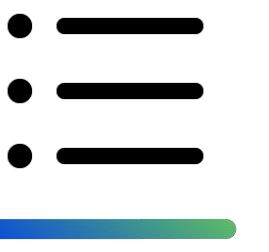
- Conversation Volume:** Total Conversations: 1500 (70% Resolved)
- Handle Time:** Average Handle Time: 3m 25s, Median Handle Time: 2m 4s
- Handover Rate:** Calls forwarded: 900 (7%)



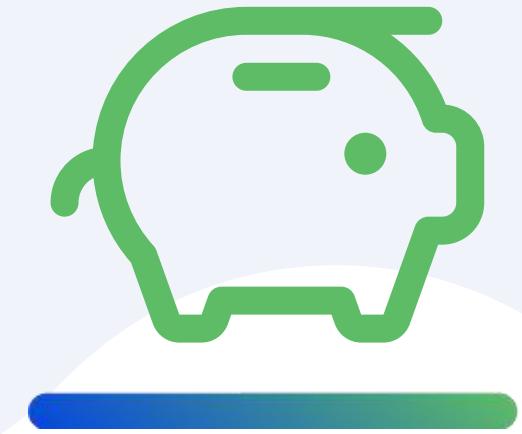
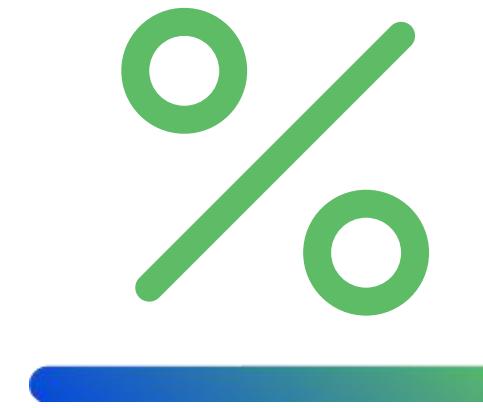
Transparenz



Ursachenanalyse



Handlungs- empfehlungen



Automation CSAT

Kosten

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am Stand!
SE10**



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